Installation guide Nimbus Alarm Server







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www.automatisera.nu

1. Install Nimbus

Install Nimbus, see *Nimbus_Install_Instructions.pdf*, it has some important information.

The Nimbus software is actually two programs:

- *Nimbus Explorer* The configuration tool. It does not need to be started for the alarm routing to be active.
- *Nimbus Alarm Server* The alarm server itself. It has no user interface, but will place an icon in the notify area (if not run as a service). The program will import alarm events from Citect using an *ASCII device* text file named *Nimbus.txt*.

2. Configure Nimbus för import

Start *Nimbus Explorer*. Select language. Select *Setup -> SCADA Import Setup*.

	🖳 Nimbus - SCADA import								
SC	SCADA System								
	Add SCADA system import								
	Remove this SCADA system import								

Satchwell BAS2800+ (RAW/TCP printer)
Sauter Automation EY2400
Sauter Automation EY2400-ProVi
Sauter Automation ProVi+
Sauter Automation novaPro Enterprise
Sauter Automation novaPro Open (RAW/TCP printer)
Sauter Automation novaPro32
Sauter moduWeb Vision
Schneider Electric Citect/VijeoCitect
Schneider Electric TAC Vista / StruxureWare
Siemens Building Technology Desigo InSight
Siemens Building Technology Unigyr

Select SCADA System -> Add SCADA system import -> Schneider Electric Citect/VijeoCitect.

Select path for NIMBUS.TXT file	X
Look in: 📜 Logs 🗨 🗲 🖻 🖻	* Ⅲ▼
Name	Date modifier *
ebug.Report.Cluster1.ReportServer1.log	2015-06-08 17
debug.Trend.Cluster1.TrendServer1.log	2015-06-08 17 🗐
📄 Nimbus.txt	2015-08-17 13
Params.Alarm.Cluster0.Alarm.dat	2015-03-11 18
Params.Alarm.Cluster0.Alarm0.dat	2015-05-20 12 👻
< III	4
File <u>n</u> ame: Nimbus.txt	<u>O</u> pen
Files of type: All (*.*)	Cancel

Select the folder where *Nimbus Alarm Server* will find the alarm events file *Nimbus.txt* (which is created later on). In the example the path is:

C:\ProgramData\Schneider Electric\Citect SCADA 2016\Logs

You can select any file in the folder, Nimbus Explorer will only use the path anyway.

	Nimbus - SCADA import									
<u>s</u>	SCADA System									
	limbus - SCADA import									
G	Schneider Electric Citect/VijeoCitec	t								
	File path to scan	C:\ProgramData\Schneider Electric\Citect SCADA 2016\Logs\								
	Scan interval (msecs)	2000								
		Cancel Ok								

The *scan interval* determines how often Nimbus will search the file for new alarm events. Nimbus will use the file size and date/time stamp to find out if any new alarm events have been added to the file by Citect.

Because Citect mostly have locked the file it cannot be deleted by *Nimbus Alarm Server*. Sometimes it could take a while (up to 30 seconds) before Citect flushes the file and *Nimbus Alarm Server* detects the new alarm event.

Only the path should be entered here, *Nimbus Alarm Server* will automatically search for a file named *Nimbus.txt* and its previous names (*Nimbus.001, Nimbus.002* etc).

3. Registration

Nimbus Alarm Server will run for 30 minutes without a valid license. It then has to be restarted. You will

need either a *Nimbus* dongle or a valid registrationcode associated to the Citect dongle to be able to run with no limits.

You could also get a software license registrationcode which allows *Nimbus Alarm Server* to run without dongle.

Please contact TroSoft AB at nimbus@automatisera.nu for more information.

You will find license information in Setup-> Server Setup -> Scan for licensing opportunities.

Servemame.	NIUTIAIIIEZ				
Registration code:		АААА	A-BBBBB-CCCCC-E	DDDD	
Scan for licensing opportu	nities >> Syste	em Id: 0D-02-3E t donale:)-8C 18748-6249 (4200)) I/O's)	
Retrieve your registration	code	2	,	. ,	
General Watchdog Advar	ced				
				Cancel	Ok

If you already have ordered a Nimbus license, you should have been provided with a separate document describing how to get your registrationcode from our license server.

4. Create and Alarm Receiver

Select Setup - Receiver Setup.

Add Receivers		x
Receiver name	Tomas	
	SMS\GSM Modem\Cinterion\Cinterion BGS2T	•
Number:	0709421013	
	Cancel Ok	

Select *Add*, name the receiver, select what type it is and finally enter the number or other needed information. In the above example *Tomas* will receive a SMS using a *Cinterion BGS2T modem* (SMS\GSM *Modem*\Cinterion NCinterion BGS2T).

Select Ok.

5. Receiver Type setup

Select Setup -> Receiver Type Setup -> SMS -> GSM Modem -> Cinterion -> Cinterion BGS2T

ceiver Type Setup		Seup			
± Fax		Communication basics			
+ Nimbes		Comm Method	Serial (RS-232)		
Other		E Serial	12100		
Dotter		Port	COM1		
# Pager		Baudrate	9600		
15MS		Panty	None		
GSM Modem		Clarabits	8		
-= Cinterion		Stopons	Hardson		
- Cinterion BGS2T		General	Thereare		
Hall Datecs	-	Retries	0 5 20		
El Falcom		Delay (seconds)			
La Farno		Confitmeout (sec)			
- araigo	_	SMSC Number			
HallHuawei	_	PIN			
Nokia		Initisting	AT2 M AT8D0		
- Siemens		La motmetA	[alamidate][alamitme1131101stat		
- I Telia					
GI WaveCom					
U Westermo	_				
a Modem (PSTN/analog)					
HNetComm	-	Advanced settings	Cancel Apply Ok		

Select the COM-port number. Increase the *Retries* parameter when you are sure the modem is working properly to avoid uneccessary delays during testing. It is by default set to 0, which means *Nimbus Alarm Server* only will try to send the SMS once. Always remove the PIN-code from the SIM-card. Always leave the SMSC-number field empty.

Select Ok.

6. Run Nimbus Alarm Server

Run *Nimbus Alarm Server* using the *File - Startup Nimbus Alarm Server* menu selection. If no licensing is provided, there will be a messagebox asking you to attach the dongle.

If you run Nimbus as service, you should start it using the *Service Control Manager (SCM)* Select *Ok*.

7. Try a message

Ensure the new receiver is working properly using File - Text Message.

Nimbus - Send Text Message		X	
Send			
Tomas			
		=	
		-	
This is a test			
	INS NUM	CAPS	

Select receiver, write some text in the text field and select Send.

The message is transferred from *Nimbus Explorer* to *Nimbus Alarm Server* and will be sent within a couple of seconds.

8. Forwarding alarm events

The rules for who will receive specific alarm events are created in the Setup - Route Profile Setup form.

All around the clock	Parallell receivers: Include Alarm States Image: State st
	Sequential receivers:
Add Copy Remove	General include/exclude conditions Tag [t0]: * Area [t1]: * Category [t2]: * Name [t3]: * Description [t4]: * State [t6]: *

Select Add and name the profile. Right-click in the Parallell Receivers listbox and add a receiver. Select

Ok. This profile will now forward all alarm events to Tomas.

9. Configure your SCADA for alarm export

Now it is time to configure the Citect alarm export.

Run *Citect Explorer*. Choose *System - Devices*. Create the device to be used for alarm events export. It is an *ASCII_DEV*:

to to	itect St	udio - Exa	mple [Active Pro	oject]*							-	×
	+	Set	up Alar	m Categories	Parameters	Dev	vices	Events	Langua	ges	Keyboard Keys	Custom Files
₿	😑 s	ave X	Discard [Copy 🖺 Pa	aste 📃 Ex Delet	te Row(s) E	+ Export All	-Ə Imp	oort All		
ф	:	Row	Name 🍸	Format 🏹	Header 🏹	File	± (− AĴZ Sa	earch Prop	erties		Q
Ŧ	1	1	replog			[Rep	J Gen	eral				
	2	2	Oper_Log	{Date,10}^v{Tin		[DAT	- 001		Name	Nimbu	s	
뿌		3	Html_Report	{TEXT,256}		[Rep		1	Format	EGORY	(16} {AREA,16} {LO	GSTATE,16}
0		1	ApprovalLog	{IEX1,256}				,	Header			
e	Ľ		Nimbus	(DATEEX1, TO)		C.(FI		File	Name	\Citect	SCADA 2016\Logs	\nimbus.txt
\$									Туре	ASCII_	DEV	•
								N	o. Files	3		
									Time			•
									Period	Monda	ау	•
÷								Cluster	Name			•
–								P	rocess			•
43								Cor	mment			
ra I							⊐ Proj	ect	Draigat	Even		_
G									rojeci	Examp	ле	
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≣	-											
						-						
	4					•						
?	Com	pile Mess	ages									

File Name should point to the same folder selected in *SCADA Import*, ex *C:\ProgramData\Schneider Electric\Citect SCADA 2016\Logs\Wimbus.txt*.

Here also the file name *Nimbus.txt* must be appended.

It is important the Format field is set to this:

$\label{eq:category,16} \\ \label{eq:category,16} \\ \label{eq:category,$

Most common problems is that the File Name points to the wrong folder or that Format is incorrect.

10. Select Categories in Citect

Now when the device is created it has to be entered in *Alarms-Alarm Categories* for all categories that should be exported.

6	Stect Studio - Ex	omple (Astive Proj	eot]*							x
=	🗰 Se	tup Alam	Categories	Parameters Devi	oes Events Lang	unges	Keyboard Keys Cus	tom Files		
8	E Save X	(Discard D	Сору 🗂 Ра	ete 🛛 🚍 Delete Row(a)	Distance All (2)	rport All	1			
4	1 Row	Category 77	Priority T	Show on Active 🐨	Show on Summary 🐨	Com.*	🗄 🖯 🏟 Search	Properties		α,
Т	1	255				Hard	UnAck Off Fort	AlmUnAckOff_Set2		1
m	2	0				Defa	ACK On Fort	AlmAckOn_Set2		
	-	2				Alem	ACK Off Fort	AlmAckOff_Set2		
2	6.	1		FALSE	FALSE	Even	Disabled Font	AlmDisabled_Set2	+	
₿	6	4		TRUE	TRUE	PMB	4 Fermat		alese .	
¢							Alarm Format	(DATE,12)*v(TIME,11)*	(TAE =	
							Summary Format	(TAB,16)~/(NAME,32)^	(0nD +	
Ľ							SSE Format	(Date, 16)*v (Tirre, 16)*v	(Tag. +	
							DN Action			
ຄ							OFF Action			
-							ACK Action		+	
4							≓ Storage	200-		
B		_					Summary Device	SummaryDisk	*	
۳							Log Device	Nimbus	•	
Q							Log Transitions ON	TRUE	•	
=							Log Transitions OFF	TRUE	*	
							Log Transitions ACK	TRUE		
-	1					1	Project	Example		
?	Compile Mea	ingen				20		2		20

This means that the the *Nimbus* device must be selected in the *Log Device* combobox and the *Log Transitions ON/OFF/ACK* must be set to *TRUE*. Citect will now export all alarm events in this category to the ASCII device (text file) *Nimbus.txt. Nimbus Alarm Server* will import the alarm events from the text file.

Finished! Compile and try it out. Create an alarm event, it should appear in Nimbus Explorer.

Tip1: If you want to use use multiple *Log Devices*, simply create a *Group* containing the *Log Devices* and use the *Group* name instead of the *Log Device* name.

Tip2: Create a test alarm button that toggles a disk device digital point associated with a digital alarm tag. This eases things up when you do some future testing of the alarm sending.

11. Support

Installation problems? Please contact nimbus @automatisera.nu.

12. Common questions

1. How to find out the Dongle ID or System Id needed for the registration ? Install Nimbus Alarm Server and start Nimbus Explorer. Select Setup-Server Setup and click Scan for licensing opportunities. Alternatively you can run the application:

www.automatisera.nu/download/DongleID.exe

2. Alarm events never comes in to Nimbus ?

Probably wrong path in *Nimbus Explorer - SCADA import* or in *Citect Devices*. The path should contain the path only but in *Citect devices* the filename must be appended. The file must be named *Nimbus.TXT*.

- **3.** Alarm comes into Nimbus but some fields seems to be misformed or short ? The format is not correct entered in *Citect Devices*.
- 4. The modem does not hangup when the message is transferred, hence following transfers will fail.

The init string is not correct. Add &D2, ex AT&F^M~~~~ATS0=0&D2 in the receiver type settings.

In the file *Nimbus_Server.INI* there is a *SoftOnHook* parameter which may be used if the cable is not full, ex DTR is missing. *Nimbus Alarm Server* usually toggle DTR to hangup.

- 5. The modem echoes characters but cannot be initiallised. Common problem with US Robotics. Lower the baudrate to 19200 bps.
- 6. A HTML document was never created, altough this was the intention. Probably wrong path to the template in the receiver type settings, or wrong path to the destination HTML file.
- 7. SMS cannot be sent the message 'SMSC does not answer' appears A sender id that is not numeric is provided, check the receiver type settings. Some SMSC does not allow non-numeric sender id's.
- 8. We would like to send SMS from a pump station where there are no physical phone connection.

Use a GSM modem, ex Siemens TC35i.

- 9. We would like to send alarm events to some computers attached to our LAN. Use Nimbus Alarm Receiver, alternatively send the alarm events to your mail server using SMTP.
- 10. How do we send alarm events to a network printer ? We also don't want a complete paper to be feed each time an alarm is written.

Use the receiver type *Network Printer*. Alternatively the *LPD TCP/IP* printer may be used if the printer is located directly on the LAN. The *LPD TCP/IP receiver* type does not require that the computer is logged in to the domain.

None of the printer receiver types in Nimbus Alarm Server issue a formfeed.

- 11. We have an old NEC CP62 which prints in colors and we like to have different colors depending of the event type, ex red for active events and green for inactive. Use the conditional formatting types that is available, ex. Setup Receiver Type Setup Printer. Add {active?[27]r1}{inactive?[27]r2}{acked?[27]r6} before the format description.
- 12. We have a customer with an own pager system. Is there any way to send alarm events there ?

Please contact us. In many cases the existing protocols in *Nimbus Alarm Server* may be used.

13. Some forms disappeared or the project folder is wrong. Nimbus Explorer always store the previous form location and the project folder pointer in the registry.

Run *Nimbus Explorer* using:

NimExplorer /CleanUp

This will clear all Nimbus settings in the registry.

14. The user have forgotten the password

You may remove all users by simply delete (or rename) the *Nimbus_Users.DAT* file in the project folder. Receivers and other settings are not affected. When *Nimbus Explorer* is started next time a new (empty) file is created.

When the file does not exist, Nimbus Explorer suggest you should create a receiver.

To avoid login etc, remove all users or just do not create any user the first time you use *Nimbus Explorer*. It will only suggest you create a user the first time it is started.

15. Recommendations when installing a GSM-modem

Do not use cash cards because there is no way to automatically check the account.

Install the SIM-card in a cellphone, and remove any PIN. Try to send a SMS. Install the SIM-card in the GSM-modem.

You should generally never enter the SMSC number.